R-09-179

| RESOLUTION NO. |
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A RESOLUTION APPROVING AN AMENDMENT TO THE CITY'S AGREEMENT WITH COLLECTOR SOLUTIONS, INC. FOR TELEPHONE AND ON-LINE PAYMENT PROCESSING SERVICES; AND FOR OTHER PURPOSES.

WHEREAS, the City of North Little Rock ("the City") entered into an agreement with CollectorSolutions, Inc. ("CSI"), approved pursuant to Ordinance No. 7967 on July 23, 2007, for telephone and on-line payment processing services; and

WHEREAS, CSI has notified the City that Visa will no longer accept a variable rate for using credit cards to pay utility bills where the Customer is required to pay the convenience fee (which applies to payments made through Visa to the City); and

WHEREAS, CSI has advised that the convenience fee will be changed from the percentage basis fee (2.95% of the bill, or \$3.84 based on an average credit card charge of \$130.00) to a flat fee of \$3.45 for all bills up to \$500.00 (representing a reduction of \$0.35 on an average charge) and a \$3.45 charge for e-checks (from \$0.80); and

WHEREAS, pursuant to Paragraph 6 of the City's current agreement with CSI, changes may be made subject to approval by City Council; and

WHEREAS, it is in the best interests of the City and its residents that the current agreement with CSI be amended to reflect the above-mentioned changes in convenience fees since CSI continues to meet the particular requirements necessary to interface with the City's software and payment system.

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF NORTH LITTLE ROCK, ARKANSAS:

SECTION 1: That an amendment to the agreement with CollectorSolutions, Inc. for a change in the convenience fees charged (as shown on Exhibit "A" attached hereto and incorporated by reference) is hereby approved.

SECTION 2: That this Resolution shall be in full force and effect from and after its passage and approval.

| PASSED: | APPROVED: |
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| | |
| | |
| | Mayor Patrick H. Hays |

| SPONSOR: | ATTEST: |
|--|---------------------------|
| Mayor Patrick H. Hays | Diane Whitbey, City Clerk |
| APPROVED AS TO FORM: C. Jason Carter, City Attorney | |

PREPARED BY THE OFFICE OF THE CITY ATTORNEY/b

FILED //:58A.M.

DATE 12-8-09
Diane Whitbey, City Clerk and Collector
North Little Rock, Arkansas
RECEIVED by A Lodge